



**A History  
of the  
Quartzsite Improvement  
Association**

*by  
Mary Allen  
Historian*

LOVINGLY DEDICATED to VOLUNTEERS  
past and present, who generously  
have given of themselves,  
and to  
future VOLUNTEERS who, hopefully,  
will carry on.

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A Short Course in HUMAN RELATIONS

THE SIX MOST IMPORTANT WORDS:

“I admit I made a mistake”

THE FIVE MOST IMPORTANT WORDS:

“You did a good job”

THE FOUR MOST IMPORTANT WORDS:

“What is your opinion?”

THE THREE MOST IMPORTANT WORDS:

“If you please”

THE TWO MOST IMPORTANT WORDS:

“Thank you”

THE ONE MOST IMPORTANT WORD:

“We”

THE LEAST IMPORTANT WORD:

“I”

Author unknown

